

WORKSHOP

HEALTHCARE RISK MANAGEMENT & SAFETY(HRMS)



Kuala Lumpur



27 - 29 November 2025

: **RM 2,500** per pax **MEMBERS RATE**

NON MEMBERS RATE : **RM 2,600** per pax

Note: fees exclude 8% SST and exclude accomodation

Closing date: 26 September 2025







OVERVIEW

This workshop aims to bring to the forefront the importance of Risk Management and Patient Safety which are of immediate or emerging concern to al healthcare professionals.

The patient safety movement internationally has encouraged risk management professionals to expand their focus to include a proactive, preventive, and a systems approach to understanding hazards. Rather than limiting focus on managing the aftermath of an event, risk management must be integrated into the system and processes of daily healthcare work.

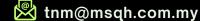
It is also part of the accreditation requirement that healthcare organizations ensure quality services, safe patient care, and safe working environments are initiated, facilitated, promoted, and maintained within the facility through an optimal risk management policy.

TARGET AUDIENCE

Hospital Administrators, Hospital/Medical Centre Person-In-Charge, Quality Assurance Managers, Risk Managers, Nurse Managers, Clinical Specialist/Consultant, Senior Medical Officers, Biomedical Engineers, Pharmacists, Critical Care Unit Directors/Managers.















Mr Eric Woo Kit Seong, Vice President, ECRI Asia Pacific



YBhg Datuk Dr Heric Corray, Chief Executive Officer, Malaysian Society for Quality in Health.

PROGRAMME

DAY 1

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07:45 AM	Registration
08:15 AM	Welcome Remarks
08:30 AM	Introduction to the concept of Total Systems Safety
09:30 AM	Tea Break
09:45 AM	Risk Identification Techniques
10:45 AM	Evaluating and Analyzing Risk in Hospital
11:45 AM	Compliance to Risk Management, Patient Safety & Accreditation Brief for MSQH to highlight compliance to MSQH accreditation and sharing on current edition and up-coming edition.
12:45 PM	Lunch Break
01:45 PM	Risk Prevention and Mitigation
02:45 PM	Health IT Risk to Patient Safety
03:45 PM	Tea Break
04:00 PM	Part I: Incident Reporting (Tools and Techniques for RCA)
05:00 PM	Session adjourns - End of Day 1









PROGRAMME

DAY 2		DAY 3	
08:00 AM	Registration	08:00 AM	Registration
08:30 AM	Recap on Day 1 Highlights: Part II: Incident Reporting (Tools and Techniques for RCA)	08:30 AM	Recap on Day 2 Highlights
10:00 AM	Photo Session & Tea Break	09:00 AM	Group Presentation
10:25 AM	Case Study Introduction: Clinical & Non-Clinical Case	10:20 AM	Tea Break
11:25 AM	Part 1. Case Study Group Work-Discussion	10:35 AM	Group Presentation (Cont.)
	a. Clinical Case	11:40 AM	Brunch
	b. Non-Clinical Case	12:15 PM	Wrap-Up. End of Workshop
12:30 PM	Lunch Break		
02:45 PM	Part 2. Case Study Group Work (Cont.) a. Clinical Case		
	b. Non-Clinical Case		
04:00 PM	Tea Break		
04:15 PM	Impact of Healthcare Technology Management towards Risk Management and Safety		
05:15 PM	Session adjourns - End of Day 2		

