

WORKSHOP

HEALTHCARE RISK MANAGEMENT & SAFETY(HRMS)



Kuala Lumpur



27 - 29 November 2025

REGISTER HERE

SCAN HERE



MEMBERS RATE : RM 2,500 per pax

NON MEMBERS RATE : RM 2,600 per pax

Note: fees exclude 8% SST and exclude accomodation

Closing date: 26 September 2025



OVERVIEW

This workshop aims to bring to the forefront the importance of Risk Management and Patient Safety which are of immediate or emerging concern to all healthcare professionals.

The patient safety movement internationally has encouraged risk management professionals to expand their focus to include a proactive, preventive, and a systems approach to understanding hazards. Rather than limiting focus on managing the aftermath of an event, risk management must be integrated into the system and processes of daily healthcare work.

It is also part of the accreditation requirement that healthcare organizations ensure quality services, safe patient care, and safe working environments are initiated, facilitated, promoted, and maintained within the facility through an optimal risk management policy.

TARGET AUDIENCE

Hospital Administrators, Hospital/Medical Centre Person-In-Charge, Quality Assurance Managers, Risk Managers, Nurse Managers, Clinical Specialist/Consultant, Senior Medical Officers, Biomedical Engineers, Pharmacists, Critical Care Unit Directors/Managers.



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FACILITATORS



Mr Eric Woo Kit Seong,
Vice President,
ECRI Asia Pacific



YBhg Datuk Dr Heric Corray,
Chief Executive Officer,
Malaysian Society for Quality in Health.

PROGRAMME

DAY 1

- 07:45 AM Registration
- 08:15 AM **Welcome Remarks**
- 08:30 AM **Introduction to the concept of Total Systems Safety**
- 09:30 AM Tea Break
- 09:45 AM **Risk Identification Techniques**
- 10:45 AM **Evaluating and Analyzing Risk in Hospital**
- 11:45 AM **Compliance to Risk Management, Patient Safety & Accreditation**
Brief for MSQH to highlight compliance to MSQH accreditation and sharing on current edition and up-coming edition.
- 12:45 PM Lunch Break
- 01:45 PM **Risk Prevention and Mitigation**
- 02:45 PM **Health IT Risk to Patient Safety**
- 03:45 PM Tea Break
- 04:00 PM **Part I: Incident Reporting (Tools and Techniques for RCA)**
- 05:00 PM Session adjourns - End of Day 1

PROGRAMME

DAY 2

- 08:00 AM Registration
- 08:30 AM **Recap on Day 1 Highlights:**
Part II: Incident Reporting (Tools and Techniques for RCA)
- 10:00 AM Photo Session & Tea Break
- 10:25 AM **Case Study Introduction: Clinical & Non-Clinical Case**
- 11:25 AM **Part 1. Case Study Group Work-Discussion**
a. Clinical Case
b. Non-Clinical Case
- 12:30 PM Lunch Break
- 02:45 PM **Part 2. Case Study Group Work (Cont.)**
a. Clinical Case
b. Non-Clinical Case
- 04:00 PM Tea Break
- 04:15 PM **Impact of Healthcare Technology Management towards Risk Management and Safety**
- 05:15 PM Session adjourns - End of Day 2

DAY 3

- 08:00 AM Registration
- 08:30 AM **Recap on Day 2 Highlights**
- 09:00 AM **Group Presentation**
- 10:20 AM Tea Break
- 10:35 AM **Group Presentation (Cont.)**
- 11:40 AM Brunch
- 12:15 PM Wrap-Up. End of Workshop

